

MAM

Helping Houston

EVERY DAY AT MEMORIAL ASSISTANCE MINISTRIES
WE HELP PEOPLE
BOUNCE BACK FROM A CRISIS,
CARE FOR THEIR FAMILIES,
AND LEARN SKILLS TO IMPROVE THEIR LIVES.



1625 Blalock Road, Houston, TX 77080

WWW.MAMHOUSTON.ORG

MAM

OVERVIEW

MAM was founded in 1983, during the Houston oil bust, when families would go church to church looking for assistance. With the community in need, churches realized they could do more by working together, so they collaborated to make one social services ministry and built a thrift store to support it.

The same basic model remains today, with the focus on family needs and revenue from the thrift store, which is used to support many programs. The difference is that the charity has expanded and adapted with the shift in needs.

MAM now offers financial assistance, an English program for adult nonnative speakers, citizenship-preparation services, mental health services and financial coaching. The nonprofit has also offered Hurricane Harvey relief to those who have lost jobs or need financial assistance.

In addition, MAM is the founding member of the Houston Immigration Legal Services Collaborative and works with a host of other nonprofits, including Baker-Ripley and the YMCA.





MISSION

is to assure families have the means to meet their basic needs.

WE:

Offer Programs

enabling long-term financial self-sufficiency

Assist Families

facing financial crisis avoid homelessness

Assure Children

an improved school experience

Facilitate Client Access

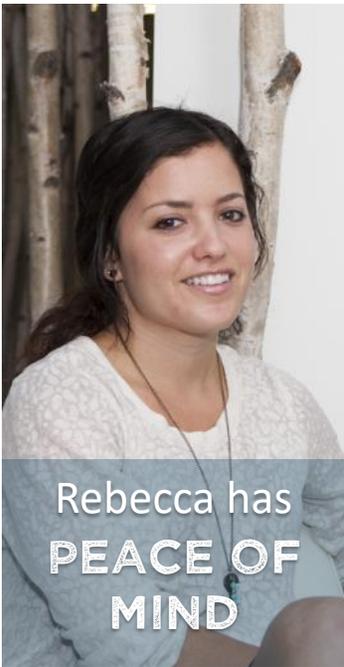
to other support networks

Provide Value

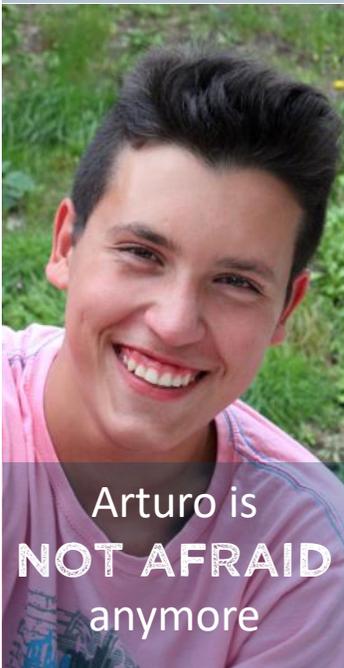
to our member congregations and the community

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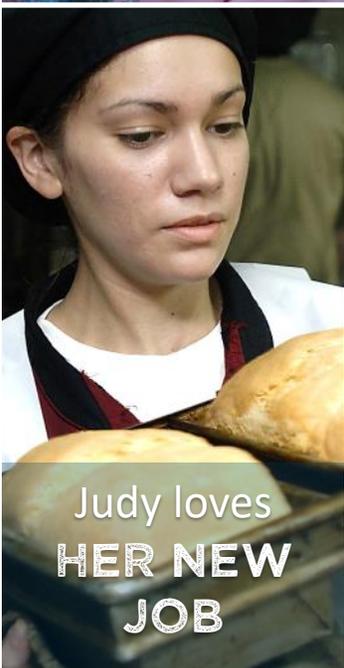
MAM is a 501(c)3 non-profit organization.



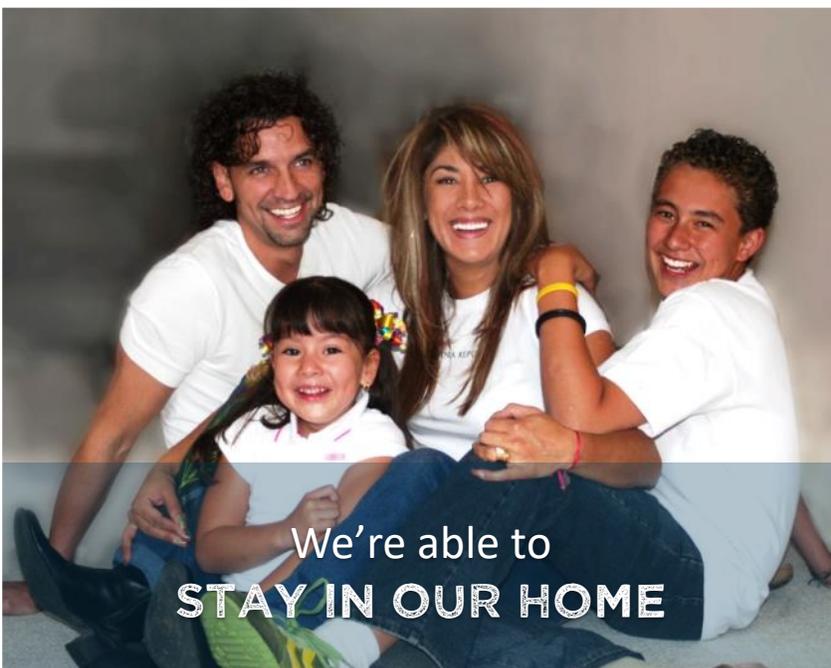
Rebecca has
PEACE OF MIND



Arturo is
NOT AFRAID
anymore



Judy loves
HER NEW JOB



We're able to
STAY IN OUR HOME



Dan just spoke
to a customer in
ENGLISH



Lily received
NEW SHOES



John can
PAY HIS BILLS



- ⇒ MAM has received the highest rating (4 stars) from Charity Navigator every year for the last 7 years.
- ⇒ In 2017, Memorial Assistance Ministries was named the #1 non-profit organization in Houston by Charity Navigator, with a perfect score (100 out of 100) for accountability and transparency.
- ⇒ In 2018, 90¢ of every \$1 raised at MAM directly benefit programs and services.
- ⇒ MAM's service area extends beyond the Memorial/Spring Branch neighborhood, and includes areas such as the Energy Corridor, Greater Heights, Near Northside, Acres Homes, and Aldine.
- ⇒ MAM offers Employment Services at two satellite locations: Workforce Solutions Westheimer and Acres Homes Multi-Service Center. Family Assistance is also offered at Acres Homes Multi-Service Center.
- ⇒ Approximately 1/3 of funding comes from the MAM Resale Store, which has been named one of the top resale/thrift stores in the Houston area.
- ⇒ In 2018, volunteers at MAM gave nearly 56,000 hours of their time, the equivalent of about 27 full-time employees.
- ⇒ MAM has 35 member congregations that help provide volunteers, host drives, help raise funds, and more. Each congregation has a representative who serves as liaison between their congregation and MAM.
- ⇒ In 2018, MAM acquired Literacy Advance of Houston, allowing more families to take advantage of learning opportunities in west Houston.

MAM

PROGRAMS

At MAM, we see that each individual walking through our doors is strong. They may not realize it themselves, but they have the strength to ask for help and fight through their current crisis.

MAM staff and volunteers do their best to ensure clients are able to move on from an immediate problem and work toward a bright future for themselves and their families.

FAMILY ASSISTANCE PROGRAMS *

help those in financial crisis with rent, utility and medical assistance, clothing, transportation and access to benefits enrollment so they can stay in their homes and care for their families.

- Rent & Utility Assistance
- Medical Assistance
- Clothing
- Food
- Transportation Assistance
- MAM Home Care Cupboard

** These services may be limited to families living in MAM Service area ZIP codes. The services available may also depend on location within the service area.*

FAMILY EDUCATION PROGRAMS

help people improve their English, become more employable, balance their household budgets, provide mental health counseling and immigration legal assistance—all areas that help families build a better life.

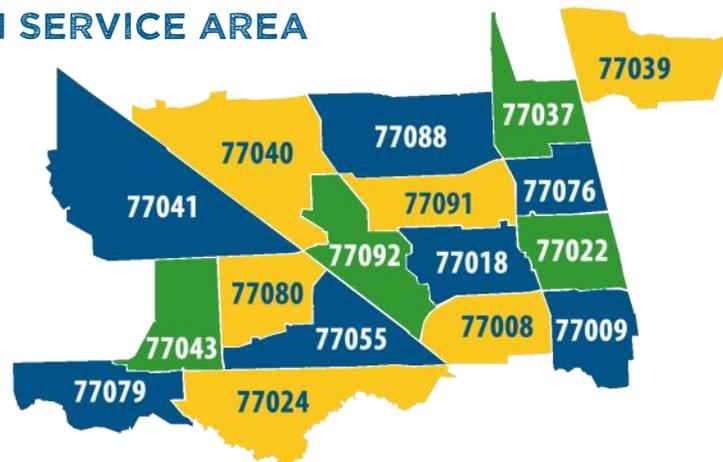
- English as a Second Language (ESL)
- Citizenship Classes
- GED Classes
- Immigration Legal Services
- Employment Services Program
- Case Management
- Mental Health Counseling
- Financial Education & Coaching
- Workforce Development

PROGRAMS FOR CHILDREN

provide school uniforms and supplies, vision testing and eye glasses, prescriptions, immunizations, health screenings, dental care and doctor visits, and gifts for Christmas.

- Back To School
- I Can See
- Christmas Share

MAM SERVICE AREA



WWW.MAMHOUSTON.ORG/SERVICES

MAM NETWORK

Our family of programs, The MAM Network, has provided thousands of Houston families with the tools they need to get past a crisis and become stable.



Rent & Utilities Assistance



Medical Assistance



Back to School Clothing



Mental Health Counseling



Financial Education & Coaching



Transportation Assistance



Home Care Items & Toiletries



Children's Immunizations



English Classes for Adults



Employment Services



Benefits Applications



Clothing & Furniture



Christmas Share Gifts & Blankets for Kids



Immigration Legal Services



Employment Certification Program



Long Term Case Management



Hurricane Disaster Assistance



I Can See - Eye Exams & Glasses for Kids



Citizenship Classes



**NEW!
Literacy Advance**

MAM RESALE STORE

MAM Resale is a thrift store benefiting the mission of Memorial Assistance Ministries (MAM) to help families meet their basic needs and learn skills to build better lives. Purchases and donations can make a big difference in so many lives.

The MAM Resale Boutique is the place to find amazing deals on high-end clothing, authenticated designer handbags, shoes and accessories; as well as new items with tags at a fraction of retail prices.

New and gently used donations are vital to MAM and the families we serve. Resale staff or volunteers help unload cars and offer receipts for tax purposes, along with sincere appreciation.

MAM Resale Store has have daily arrivals of clothing, home furnishings, electronics, home goods, toys, books and more, both pre-owned and new. Come by and see what you can find in over 14,000 square feet of resale shopping paradise!

